



পশ্চিমবঙ্গ পশ্চিম বঙ্গাল WEST BENGAL

63AB 948385

To  
The Principal,  
Hiralal Bhakat College  
Nalhati, Birbhum

**ANNUAL MAINTENANCE CONTRACT (AMC) of  
ONLINE ERP SOFTWARE "CAMS 4.0"**

This agreement made on 20<sup>th</sup> March 2020 between "MSS" having its registered office at 399 G.T. Road, Burdwan, 713103, W.B. hereinafter called the "**SERVICE PROVIDER**" and Hiralal Bhakat College, Nalhati, Birbhum, hereinafter called the "**ORGANISATION**" sets forth the terms and conditions for the Comprehensive Annual Maintenance Contract (AMC) of **ONLINE ERP SOFTWARE "CAMS 4.0"** along with other allied services.

The contract shall be in force for the period from **01/04/2022 to 31/03/2025** and shall cover all items:

This agreement is for the purpose of defining the terms and conditions under which Technical Support, Maintenance and Software Upgrades will be provided by MSS to the undersigned organization ("Customer", "Client") for the support of the Software.

The Service Provider shall provide the online services to keep the ERP software in good working condition. The scope of work covers comprehensive online maintenance of domain, server and other online services related to ERP software.

The service Provider shall maintain back up service to avoid any deletion of data.

The organisation will get 24 hours support for smooth functioning of the ERP software from service provider.

The organisation agrees to pay maximum Rs. 1,20,000/- (Rupees one lakh twenty thousand only) for the abovementioned period as AMC of the ERP online software including other charges as server rent, renewal etc.

Principal *Nurul Islam*  
Hiralal Bhakat College,  
Nalhati, Birbhum  
Principal  
Hiralal Bhakat College  
Nalhati, Birbhum

*Malay Pratihar*  
Service Provider  
MSS  
399 G.T. ROAD,  
BURDWAN-713103, WB

